

Personal Identifiable Data (PID)

Dear

I am concerned that you may not have handled my Personal Identifiable Data (PID) in accordance with GDPR (2018) regulations properly, that is all visual and audio capture you have taken with CCTV, collection of Facial Biometric Data and recordings from Body Worn Cameras. As such these pose a potential infringement to my rights to privacy. Any operator of a surveillance system must ensure they comply with the Data Protection Act (DPA) 2018 and the EU General Data Protection Regulation (GDPR). The DPA is separately regulated by the Information Commissioners Office (ICO). The ICO has a Code of Practice intended to assist operators of CCTV systems to meet their DPA responsibilities which you should adhere to.

I am therefore making this request for access to my data (PID) to ensure you also adhere to the Right to Erasure and that you are not using my PID in a commercial way without my knowledge or permission. In the light of this I need to be informed of your deletion strategy (aka every 30 days), the duration of storage of my PID, the arrangements for security (what is your record for security breaches) and the reason for retaining it in the first instance.

As an organisation you must tell me why and how you use my data, what your valid reason or lawful basis is for this, and also if you are selling my data to third parties without my consent or permission. I understand that before reporting my complaint to the Information Commissioner's Office (ICO) I should give you the chance to provide the aforementioned requested details.

If, when I receive your response, I would still like to report my complaint to the ICO, I will give them a copy of it to consider.

You can find guidance on your obligations under information rights legislation on the ICO's website (www.ico.org.uk) as well as information on their regulatory powers and the action they can take.

Please send a full response within one calendar month. If you cannot respond within that timescale, please tell me when you will be able to respond.

If there is anything you would like to discuss, please contact me at the address above.

Yours faithfully